

PASSENGER COMPLAINT SUBMISSION FORM

IONIAN BLUE WAVE

Passenger Details

Full name: _____

Telephone Number: _____

Email: _____

Travel Details

Travel Date: _____

Trip (From – To): _____

Vessel Name: _____

Ticket / reservation number: _____

Reason for Complaint:

- Delayed Itinerary
- Cleanliness
- Staff Behavior
- Comfort / Facilities
- Reception Ticket Issuance
- Ticketing Online
- Luggage
- Other:

Complaint Description:

Have you reported the incident to the crew?

■ Yes No

If so, to whom: _____

Desired Energy / Restoration

■ Information ■ Refund ■ Compensation

■ Other: _____

Date of Submission: _____

Signature: _____

